



CLAIM FORM

Company:

HRAČKOLKA s.r.o.

Prakšice 331, 687 56 Prakšice, Company ID No.: 08738297

registered in the Commercial Register maintained by the Regional Court in Brno, Section C, File No. 120447

Delivery address:

HRAČKOLKA, SOUKENICKÁ 2465, 688 01 Uherský Brod

contact email: reklamace@hrackolka.cz

Making a claim:

Order number	
Full name	
Product being claimed	
Damage description	
Requested resolution	

This Complaints Procedure forms an integral part of the General Terms and Conditions (hereinafter the "GTC") of HRAČKOLKA s.r.o. for the online store available at <https://www.momkii.com/> The Complaints Procedure is intended solely for customers who are consumers.

A customer who is a consumer means any person (natural person) who, outside the scope of their business activities or independent practice of their profession, enters into a contract with us or otherwise deals with us (hereinafter also referred to as the "consumer").

The claim will be resolved no later than 30 days after receipt of the goods subject to the claim.

1. Include the completed withdrawal form in the package.
2. You may deliver the goods to our warehouse at: Soukenická 2465, 688 01 Uherský Brod.
The cost of this transport is borne by the customer.